

EDMONTON ZONE PCNS – PRIORITY INITIATIVES

SHORT-TERM | ACHIEVABLE | HIGH-IMPACT



ADDICTIONS & MENTAL HEALTH

Champion, advise & execute implementation activities that improve access & quality of care needed to recover from mental illness & substance misuse.

1 - Create more standardized/centralized referral pathways to access psychiatrists and mental health teams in the community.



BUILDING CAPACITY IN PRIMARY CARE

Advance the work being done in the Patient's Medical Home to improve quality of care & increase access for patients.

1 - PCNs have access to info, resource tools & supports to implement and strengthen team-based care models.
2 - Unattached patients can access timely, accurate info about available primary care resources and have support to navigate that info.
3 - Prepare for data collection to guide future initiatives to support team-based care.



SPECIALTY ACCESS & LINKAGES

Improve referral & consultation access & processes for patients who require specialty care as they move from primary care & back again.

1 - Non-urgent advice in the Edmonton area needs to evolve to improve patient care.
2 - Improve Central Access and Triage processes for specialty care.
3 - Improve the integration of clinical pathways in primary care to optimize patient outcomes, enhance care coordination & streamline delivery.



TRANSITIONS OF CARE

Support transfer of care at transition points in the healthcare system. Including, but not limited to, hospital to home and primary care to hospital.

1 - Increase CII/CPAR uptake to meet or exceed provincial goals of 80%.
2 - Improve appropriate follow-up timelines after discharge info from hospital; move away from messaging that all patients to be seen in primary care within 7 days.
3 - Improve discharge summary information to be more useful for primary care with focus on key patient needs.



INCREASING AWARENESS OF INDIGENOUS HEALTH

Increase the awareness of racism and inequity in primary care as it relates to Indigenous people in the Edmonton Zone.

1 - To mindfully and respectfully learn about the unique needs of Indigenous health in primary care and learn about opportunities for improvement.